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**BULLETIN NO. 1110**

**PROPOSED CHANGES TO THE PRIVATE PASSENGER AND COMMERCIAL  
PERFORMANCE STANDARDS FOR THE HANDLING AND PAYMENT OF CLAIMS**

At its December 4, 2020 meeting, the Governing Committee voted to amend the Private Passenger and Commercial Claims Performance Standards as indicated in the attached copies. A copy of the Filing Letter, a Memorandum of Changes, and the complete drafts of the Private Passenger and Commercial Claims Performance Standards are attached for your information.

The Standards were forwarded to the Commissioner of Insurance for approval on December 21, 2020. Pursuant to G.L.c.175, §113H, the Division of Insurance will schedule a public hearing regarding the proposed modifications to both the Private Passenger and Commercial Claims Performance Standards.

MARK ALVES  
Director – Compliance Audit

Attachments