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SPECIAL NOTICE

MAIP Policy Application System Enhancements

CAR is pleased to announce enhancements to the MAIP Policy Application System. The enhancements involve an automatic pre-fill of operator data fields within the application via access to the Massachusetts Registry of Motor Vehicle system and expanded Required Deposit calculation options. **The system changes will be moved into production on Tuesday, February 23, 2021.** Due to the expanded use of Registry data, producers have previously been notified of a requirement to submit a new Agency Agreement to CAR's Residual Market Services Department by January 29, 2021. For those agencies that have not provided the new form, access to the MAIP Policy Application system will be denied until the new access agreement form has been completed and returned.

The system enhancements are expected to improve the accuracy of operator information and increase the efficiency in obtaining information within the application. In addition to providing the VIN information, producers will be prompted to input the operator(s) license number and state information, and the MAIP Policy Application System will access the Registry to pre-fill certain operator data fields within the application. Subsequent to the pre-fill, producers will have the option to either update some fields or indicate differences for fields that cannot be updated. If there is no match at the Registry for a Massachusetts license number, the pre-fill will not occur, and an error message will be displayed. The producer will not be allowed to continue until the error has been corrected. Producers will be required to manually input all data fields for any non-Massachusetts licenses, or if the Registry connection is interrupted.

- The following data fields are pre-filled by a matched Registry record:
 - First, Middle and Last Name
 - Date of Birth
 - Address (Home and Mailing)
 - Date First Licensed
 - First Licensed Motorcycle
 - Driver Training
 - Merit Rating
 - Owed Premium

- Producers have the ability to update the following fields:
 - Address (Home and Mailing)
 - Date First Licensed
 - First Licensed Motorcycle

For all other fields, the producer may use the Remarks section to provide information that may be different than the information provided by the Registry. The Remarks section of the application has been expanded and any additional information provided by the producer can be viewed on the

MAIP website by accessing the Application Summary from the Assignment link. Please note that changes or comments made in the MAIP Policy Application System are only communicated to the Assigned Risk Company and do not update any Registry data.

- The Required Deposit calculation in the application has been enhanced to include the identification of Owed Premium on a prior policy, as well as additional down payment options that incorporate requirements related to prior cancellations for non-payment.
- The Certification language in the Assign section of the application has been updated to include language relative to the use of personal information provided by the Registry and the data destruction of that information.
- The FTP MAIP Policy Application data feed has been updated to include changes and remarks input by the producer. The data feed will also indicate whether a successful pre-fill has occurred.

The MAIP Policy Application Help Manual and Tutorial will be updated to reflect the changes outlined in this notice. Questions should be directed to CAR's Residual Market Services department at 617-338-4000 or maipsupport@commauto.com.

JOHN METCALFE
Director of Residual Market Services