



NATALIE A. HUBLEY
PRESIDENT

COMMONWEALTH AUTOMOBILE REINSURERS

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RECORDS OF MEETING

COMMERCIAL PROGRAM OVERSIGHT COMMITTEE – AUGUST 31, 2023

Members Present

Mr. John Olivieri, Jr – Chair
Mr. Brian Hayes
Ms. Sharon Murphy
Mr. Henry Risman
Ms. Meredith Woodcock

J.K. Olivieri Insurance Agency, Inc.
Quincy Mutual Group
Acadia Insurance Company
Risman Insurance Agency, Inc.
Liberty Mutual Insurance Companies

Substituted for:
N/A

Not in Attendance:
N/A

23.01 Records of Previous Meeting

The Committee unanimously voted to approve the Records of the Commercial Program Oversight Committee meeting of May 25, 2023. The Records have been distributed and are on file.

23.04 2022 Servicing Carrier Annual Report Review

Mr. Richard Dalton noted that the 2022 Servicing Carrier Annual Reports, a summary of the Servicing Carrier's responses, and a series of data reports profiling the commercial residual market were distributed to the Committee with the Notice of Meeting. He explained that the Servicing Carrier Annual Reports are a means for Servicing Carriers to report to CAR their efforts in managing the commercial residual market and to provide comments and recommendations regarding trends and patterns within that market. To assist the Committee in its review and discussion of the Annual Reports, the Servicing Carriers' recommendations were reviewed by CAR staff, summarized, and aligned under five different categories: items committees are currently discussing; potential new items for the Commercial Automobile Committee issues list; items that require research by staff prior to referral to a committee; items that CAR will work with the Servicing Carrier directly; and items to be referred to staff and the AIB for consideration in a future rate filing.

The Committee indicated that the summary prepared by CAR staff was helpful in its review and agreed with the approach proposed by staff in the summarization of the Servicing Carriers' recommendations and had no additional comments or recommendations.

23.05 Commercial Forms Implementation

Ms. Wendy Browne summarized the Committee's prior discussion regarding the implementation schedule relating to the commercial forms upgrade in conjunction with the next scheduled Commercial Program Servicing Carrier Appointment Request for Proposal. The Committee had evaluated and recommended a timeline with an effective date of January 1, 2027 to coincide with the next Servicing Carrier appointment term, amended to allow carriers sufficient time to implement the necessary procedural and system changes.

Subsequent to that discussion, staff modified the schedule to provide carriers additional time for early processing of renewal policies occurring with January, 2027 renewals. The proposed schedule was forwarded to the four Servicing Carriers. All four carriers confirmed that the new schedule provides ample time for processing early renewals and agreed with the updated timeframe.

Ms. Browne noted an additional modification to include an entry for Statistical Plan changes. The review of the policy forms revealed that updates would be necessary. She advised that, unless the Committee had any additional concerns, staff would use this schedule to coordinate all the activities associated with implementing the new policy forms and selecting the SCs for the January 1, 2027 appointment term.

The Committee agreed with the adjusted schedule as proposed by staff.

RICHARD DALTON
Residual Market Liaison

Boston, Massachusetts
September 5, 2023

ATTACHMENT LISTING

Docket #CPOC23.02, Exhibit #3

Attendance Listing

**COMMERCIAL PROGRAM OVERSIGHT COMMITTEE MEETING
MEETING ATTENDEES
AUGUST 31, 2023**

Individual's Name

Company / Agency

PLEASE PRINT

M. John Olivieri, Jr.	J.K. Olivieri Insurance Agency, Inc.
Brian Hayes	Quincy Mutual Group
Sharon Murphy	Acadia Insurance Company
Henry Risman	Risman Insurance Agency, Inc.
Meredith Woodcock	Liberty Mutual Insurance Companies
Roberta Fitzpatrick	Arbella Insurance Group
Linda Zarella	Arbella Insurance Group
David Zawilinski	Arbella Insurance Group
John Magadieu	Arbella Insurance Group
Jeanne Weathers	Arbella Insurance Group
Mary Ellen Thompson	Division of Insurance
Benjamin Hincks	TSH & D – CAR Counsel
Steven Torres	TSH & D – CAR Counsel
Laura Poulin	MAIA
Peter Barton	Safety Insurance Company
Mary McConnell	Safety Insurance Company
Mark Alves	CAR Staff
Wendy Browne	CAR Staff
Shannon Chiu	CAR Staff
Richard Dalton	CAR Staff
Adrienne Donovan	CAR Staff
Timothy Galligan	CAR Staff

**COMMERCIAL PROGRAM OVERSIGHT COMMITTEE MEETING
MEETING ATTENDEES
AUGUST 31, 2023**

Individual's Name

Company / Agency

PLEASE PRINT

Matthew Hirsh	CAR Staff
Cheryl Kopas	CAR Staff
Tiffany Manning	CAR Staff
James Robery	CAR Staff
Lynne Rosenberg	CAR Staff
Alison Ruggiero	CAR Staff
Robin Tigges	CAR Staff