



NATALIE A. HUBLEY
PRESIDENT

COMMONWEALTH AUTOMOBILE REINSURERS

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RECORDS OF MEETING

COMMERCIAL PROGRAM OVERSIGHT COMMITTEE – JUNE 8, 2022

Members Present

Mr. John Olivieri, Jr – Chair
Mr. Donald Bredberg
Mr. Brian Hayes
Mr. David McCormick
Ms. Sharon Murphy

J.K. Olivieri Insurance Agency, Inc.
Norfolk and Dedham Group
Quincy Mutual Group
McCormick & Sons Insurance Agency, Inc.
Acadia Insurance Company

Substituted for:
N/A

Not in Attendance:
N/A

CPOC

22.01 Records of Previous Meeting

The Committee unanimously voted to approve the Records of the Commercial Program Oversight Committee meeting of March 29, 2022. The Records have been distributed and are on file.

CPOC

22.04 2021 Servicing Carrier Annual Report Review

Ms. Wendy Browne stated that the 2021 Annual Reports and a summary of those reports were distributed to the Committee with the Notice of Meeting. In addition, the Committee was provided with a series of data reports prepared by staff which profile the commercial residual market for use by the Committee in its review and discussion of the Annual Reports. Ms. Browne noted that this year's Annual Report questions focused on the impact of the COVID-19 health crisis emergency, changes to the Performance Standards, and combining of the Taxi-Limo-Car Service and Commercial programs. In addition, questions pertaining to relevant issues from prior years such as: the ineligible risk database, private passenger type non-fleet (PPT-NF) risks and procedure and form standards.

Ms. Browne commented that staff's review of the Annual Report responses indicated that the Servicing Carriers acknowledge that Committee actions and efforts initiated over the past few years to address problem areas appear to be proving impactful. In addition, no new major issues were identified in the report submissions. Questions and suggestions made by the Servicing Carriers in their reports were reviewed by staff. It is the intent of staff to be responsive to those questions and/or suggestions by

addressing them directly with the Servicing Carrier involved, resolving them internally at CAR, or referring them to the appropriate committees for consideration.

The Committee agreed with the approach proposed by staff. Additionally, members were encouraged by the comments provided by each of the Servicing Carriers with respect to the actions initiated over the past few years to address problem areas, producing positive results and contributing to the success of the program.

RICHARD DALTON
Residual Market Liaison

Boston, Massachusetts
June 8, 2022

ATTACHMENT LISTING

Docket #CPOC22.02, Exhibit #2

Attendance Listing

**COMMERCIAL PROGRAM OVERSIGHT COMMITTEE MEETING
MEETING ATTENDEES
JUNE 8, 2022**

Individual's Name

Company / Agency

PLEASE PRINT

John Olivieri, Jr.	J.K. Olivieri Insurance Agency, Inc.
Donald Bredberg	Norfolk and Dedham Group
Brian Hayes	Quincy Mutual Group
David McCormick	McCormick & Sons Insurance Agency, Inc.
Sharon Murphy	Acadia Insurance Company
William Hughes	Arbella Insurance Group
John Elstermeyer	Arbella Insurance Group
Greg Oxford	Arbella Insurance Group
John Magadieu	Arbella Insurance Group
Linda Zarella	Arbella Insurance Group
Sarah Clemens	MAPFRE U.S.A. Corporation
Barry Tagen	Pilgrim Insurance Company
Michael Brady	Pilgrim Insurance Company
Mary McConnell	Safety Insurance Company
Mary Ellen Thompson	Division of Insurance
Benjamin Hincks	TSH & D – CAR Counsel
Steven Torres	TSH & D – CAR Counsel
Mark Alves	CAR Staff
Wendy Browne	CAR Staff
Richard Dalton	CAR Staff
Timothy Galligan	CAR Staff
Natalie Hubley	CAR Staff
Cheryl Kopas	CAR Staff

**COMMERCIAL PROGRAM OVERSIGHT COMMITTEE MEETING
MEETING ATTENDEES
JUNE 8, 2022**

Individual's Name

Company / Agency

PLEASE PRINT

Tiffany Manning	CAR Staff
John Metcalfe	CAR Staff
Katy Proctor	CAR Staff
Lynne Rosenburg	CAR Staff
Robin Tigges	CAR Staff