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December 2, 2021

BULLETIN NO. 1130

Updates to the Manual of Administrative Procedures

Chapter III – Servicing Carrier Responsibilities

Chapter V - Premium

At its meeting of November 17, 2021, the Governing Committee approved modifications to Chapter III – Servicing Carrier Responsibilities of the Manual of Administrative Procedures to clarify claims handling procedures and to amend the Taxi, Limousine, and Car Service Application and the Supplemental Application in light of procedures recently adopted to address the availability of coverage for risks engaged in TNC activities. Additionally, Chapter V – Premium is updated to list corresponding endorsement forms placed on file. Refer to Bulletin No. 1127 dated September 21, 2021 for further information.

Chapters III and V of the full Manual of Administrative Procedures, as updated, are available on the Manuals page of CAR's website under the Administrative Procedures link. An updated writable PDF version of the Supplemental Application is also available on the Manuals page under the Commercial Automobile link and on the Reports page under the Commercial Only Forms, Manuals link. Servicing Carriers are directed to implement the amended application forms no later than March 1, 2022.

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