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## NOTICE OF MEETING

### COMMERCIAL PROGRAM OVERSIGHT COMMITTEE

A meeting of the Commercial Program Oversight Committee will be held at the Automobile Insurers Bureau Conference Center at 101 Arch Street, 7<sup>th</sup> Floor, Boston, on

**TUESDAY, MARCH 5, 2019 AT 12:30 P.M.**

### MEMBERS OF THE COMMITTEE

Mr. William Cahill, Jr. – Chair  
The Hanover Insurance Company

Mr. Charles Boynton, III  
Mr. Peter Chung  
Mr. Brian Hayes  
Mr. John Olivieri, Jr.

Boynton Insurance Agency, Inc.  
The Norfolk & Dedham Group  
Quincy Mutual Group  
J.K. Olivieri Insurance Agency, Inc.

### AGENDA

#### CPOC

##### **19.01 Records of Previous Meeting**

The Records of the Commercial Program Oversight Committee meeting of January 22, 2019 should be read and approved.

#### CPOC

##### **19.03 CAR Conflict of Interest Policy**

The Chair will read a statement relative to CAR's Conflict of Interest Policy.

#### CPOC

##### **18.06 Request for Reimbursement of Extraordinary Expenses – Arbella Protection Insurance Company**

At its meeting on January 22, 2019, Arbella provided the Committee with additional information clarifying the expense amounts being requested for reimbursement, including a determination of employee

cost and sample employee activity logs. Following a review of the information provided, the Committee requested that Arbella provide further detail relative to the time and expense spent on a typical ERP policy in order to identify the additional expenses the company incurred in its investigation of the Point Insurance Agency, which were over and above what should have been anticipated in the RFP process. The Committee should be prepared to consider the appropriate expenses to be included in Arbella's reimbursement request. Arbella's documentation will be distributed as additional information prior to the meeting.

**Other Business**

To transact any other business that may properly come before this Committee.

**Executive Session**

The Commercial Program Oversight Committee may convene in Executive Session in accordance with the provisions of G.L. c. 30A, § 21.

JOHN METCALFE  
Director – Residual Market Services

Boston, Massachusetts  
February 21, 2019