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## NOTICE OF MEETING

### CLAIMS SUBCOMMITTEE

A meeting of the Claims Subcommittee will be held virtually via Zoom video conferencing software, on

**WEDNESDAY, AUGUST 19, 2020 AT 10:00 A.M.**

If you plan to attend this meeting and are not a member of this Committee, please RSVP by completing the Visitor Security Form located in the Contact Us/Visitor Information section of CAR's website. CAR will then forward to you, via email, meeting access information. Please do not share access information provided by CAR, but refer others wishing to attend the meeting to CAR's Visitor Security Form.

### MEMBERS OF THE SUBCOMMITTEE

Mr. David Deluca – Chair  
Vermont Mutual Insurance Company

Mr. Gregory Favreau

Mr. Paul Narciso

Mr. Joseph Salerno

Ms. Mary Singas

Ms. Amy Smith

Ms. Marie-Armel Theodat

Mr. Aaron Wheaton

Electric Insurance Company

Safety Insurance Company

Arbella Insurance Group

MAPFRE U.S.A. Corporation

Amica Mutual Insurance Company

R. Theodat Insurance Agency, Inc.

Plymouth Rock Assurance Corporation

### AGENDA

#### CLMS

##### 20.01 Records of Previous Meeting

The Records of the Claims Subcommittee meeting of December 20, 2018 should be read and approved.

#### CLMS

##### 20.03 CAR Conflict of Interest Policy

The Chair will read a statement relative to CAR's Conflict of Interest Policy.

**CLMS**

**20.04 Claims Performance Standards**

The Subcommittee will begin its biennial review of the Private Passenger and Commercial Claims Performance Standards pursuant to G.L. c. 175, 113H. The Subcommittee should be prepared to comment on suggested changes to the Standards and recommend additional modifications as necessary. Relevant documents, including the CAR staff draft revisions to the Private Passenger and Commercial Claims Performance Standards, will be distributed as additional information prior to the meeting.

**Other Business**

To transact any other business that may properly come before this Subcommittee.

**Executive Session**

The Claims Subcommittee may convene in Executive Session in accordance with the provisions of G.L. c. 30A, § 21.

PETER BERTONI  
Compliance Auditor II

Boston, Massachusetts  
August 7, 2020